SEVERN VIEW FAMILY PRACTICE

DR GJ CLARKE, DR BC LODGE, DR RJ FINCH

EASTLAND ROAD, THORNBURY, BRISTOL, BS35 1DP, TEL: 01454 412599

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SUPPLEMENTARY PRIVACY NOTICE COVID-19

Severn View Family Practice

Please read this COVID-19 specific privacy notice

carefully, as it contains important information about how we use the personal and healthcare information we   
collect on your behalf. This notice describes how we   
may use your information to protect you and others   
during the Covid-19 outbreak. It supplements our main Privacy Notice which is also available on request and available on the practice website.

The health and social care system are facing significant pressures due to the Covid-19 outbreak. Health and   
care information is essential to deliver care to   
individuals, to support health and social care services   
and to protect public health. Information will also be vital in researching, monitoring, tracking and managing the   
outbreak. In the current emergency it has become even more important to share health and care information   
across relevant organisations.

Existing law which allows confidential patient information to be used and shared appropriately and lawfully in a public health emergency is being used during this

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outbreak. Using this law, the Secretary of State has

required NHS Digital; NHS England and Improvement;   
Arm’s Length Bodies (such as Public Health England);   
local authorities; health organisations and GPs to share   
confidential patient information to respond to the Covid-

19 outbreak.

Any information used or shared during the Covid-19   
outbreak will be limited to the period of the outbreak   
unless there is another legal basis to use the data.   
Further information can be found on the [www.gov.uk](http://www.gov.uk/)   
website.

During this period of emergency, opt-outs will not

generally apply to the data used to support the Covid-19   
outbreak, due to the public interest in sharing   
information. This includes National Data Opt-outs.   
However, in relation to the Summary Care Record,   
existing choices will be respected. Where data is used   
and shared under these laws your right to have personal   
data erased will also not apply. It may also take us   
longer to respond to Subject Access requests, Freedom   
of Information requests and new opt-out requests whilst   
we focus our efforts on responding to the outbreak.

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In order to look after your health and care needs, we

may share your confidential patient information including health and care records with clinical and non-clinical   
staff in other health and care providers, for example   
neighbouring GP practices, hospitals and NHS 111. We may also use the details we have to send public health messages to you, either by phone, text or email.

During this period of emergency, we may offer you a consultation via telephone or videoconferencing. By accepting the invitation and entering the consultation you are consenting to this. Your personal/confidential patient information will be safeguarded in the same way it would with any other consultation.

We will also be required to share personal/confidential patient information with health and care organisations and other bodies engaged in disease surveillance for the purposes of protecting public health, providing   
healthcare services to the public and monitoring and managing the outbreak.

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NHS England and Improvement and NHSX have

developed a single, secure store to gather data from

across the health and care system to inform the Covid-

19 response. This includes data already collected by

NHS England, NHS Improvement, Public Health

England and NHS Digital. New data will include 999 call   
data, data about hospital occupancy and A&E capacity   
data as well as data provided by patients themselves.   
All the data held in the platform is subject to strict   
controls that meet the requirements of data protection   
legislation.

In such circumstances where you tell us you’re

experiencing Covid-19 symptoms we may need to

collect specific health data about you. Where we need to do so, we will not collect more information than we require and we will ensure that any information collected is treated with the appropriate safeguards.

We may amend this privacy notice at any time so please review it frequently. The date at the bottom of this page will be amended each time this notice is updated.

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CORONOVIRUS PANDEMIC-DATA PROTECTION

HOW WE LOOK AFTER YOUR PERSONAL

INFORMATION WHEN WORKING FROM HOME DURING THE COVID-19 PANDEMIC?

In accordance with government guidance and in order to protect the health and safety of our staff during this difficult period we will be requiring all [administrative] staff to work from home.

This means that staff may have access to any

necessary personal and/or medical information in order to look after your healthcare needs.

We would like to assure you that our staff will be subject to all relevant security procedures and policies of the Practice to ensure that any information is kept safe,   
secure and confidential at all times.

If you have any concerns about how your information

may be used please contact our DPO who will be happy to assist with your enquiry.

YOUR SUMMARY CARE RECORD AND CHANGES DURING COVID-19

Your summary care record is an electronic record of

your healthcare history (and other relevant personal

information) held on a national healthcare records

database provided and facilitated by NHS England. This   
record may be shared with other healthcare   
professionals and additions to this record may also be

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made by relevant healthcare professionals and   
organisations involved in your direct healthcare.

In light of the current emergency, the Department of

Health and Social Care has removed the requirement for   
a patient’s prior explicit consent to share Additional   
Information as part of the Summary Care Record.   
This is because the Secretary of State for Health and   
Social Care has issued a legal notice to healthcare   
bodies requiring them to share confidential patient   
information with other healthcare bodies where this is   
required to diagnose, control and prevent the spread of   
the virus and manage the pandemic. This includes   
sharing Additional Information through Summary Care   
Records, unless a patient object to this.

If you have already expressed a preference to only have   
Core information shared in your Summary Care Record,   
or to opt-out completely of having a Summary Care   
Record, these preferences will continue to be respected   
and this change will not apply to you. For everyone else,   
the Summary Care Record will be updated to include the   
Additional Information. This change of requirement will   
be reviewed after the current coronavirus (COVID-19)   
pandemic.

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WHY WE HAVE MADE THIS CHANGE?

In order to look after your health and care needs, Health   
and Social Care bodies may share your confidential   
patient Information contained in your Summary Care   
Record with clinical and non-clinical staff in other health   
and care organisations for example, hospitals, NHS 111   
and out of hours organisations. These changes will   
improve the healthcare that you receive away from your   
usual GP Practice.

YOUR RIGHTS AND YOUR SUMMARY CARE RECORD?

Regardless of your past decisions about your Summary   
Care Record preferences, you will still have the same   
options that you currently have in place to opt out of   
having a Summary Care Record, including the   
opportunity to opt-back in to having a Summary Care   
Record or opt back in to allow sharing of Additional   
Information. You can exercise these rights by doing the   
following:

1. Choose to have a Summary Care Record with all   
 information shared. This means that any authorised,   
 registered and regulated health and care professionals

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will be able to see a detailed Summary Care Record, including Core and Additional Information, if they need to provide you with direct care.

2. Choose to have a Summary Care Record with Core   
 information only. This means that any authorised,   
 registered and regulated health and care professionals   
 will be able to see limited information about allergies and   
 medications in your Summary Care Record if they need   
 to provide you with direct care.

3. Choose to opt-out of having a Summary Care

Record altogether. This means that you do not want

any information shared with other authorised, registered   
and regulated health and care professionals involved in   
your direct care. You will not be able to change this   
preference at the time if you require direct care away   
from your GP practice. This means that no authorised,   
registered and regulated health and care professionals   
will be able to see information held in your GP records if   
they need to provide you with direct care, including in an   
emergency. To make these changes, you should inform   
your GP practice or complete this form and return it to   
your GP practice.

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Health and care organisations have until 2020 to put systems and processes in place so they can be   
compliant with the national data opt-out and apply your choice to any confidential patient information they use or share for purposes beyond your individual care.

\*\*Practice is currently compliant with the national data opt-out policy.

We carefully consider any personal information that we store about you, and we will not keep your information for longer than is necessary for the purposes as set out in this Privacy Notice.

NHS DIGITAL GP DATA FOR PLANNING AND RESEARCH

NHS Digital has been legally directed to collect and

analyse healthcare information about patients from their GP record for the duration of the coronavirus emergency period. The British Medical Association, the Royal   
College of General Practitioners and the National Data   
Guardian are all supportive of this approach.   
NHS Digital will analyse the data and securely and   
lawfully share data with other appropriate organisations described below for coronavirus response purposes   
only. These purposes include:

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carrying out vital research into treatments and vaccines for the virus, including clinical trials

identifying coronavirus trends and risks to public health diagnosing and monitoring the effects of coronavirus

controlling and helping to prevent the spread of the virus planning and providing health, social care and other

public services in response to coronavirus (COVID-19) helping clinicians, scientists, public health bodies and the government to provide guidance and develop

policies to respond to the outbreak

monitoring and managing the outbreak

OUR LAWFUL BASIS FOR PROCESSING THIS INFORMATION

NHS Digital is the controller of the personal data   
collected and analysed above under the General Data   
Protection Regulation 2016 (GDPR) jointly with the   
Secretary of State for Health and Social Care, who has   
directed NHS Digital to collect, analyse and in certain   
circumstances disseminate this data under the COVID-

19 Public Health Directions 2020 (COVID-19 Directions).

All GP practices in England are legally required to share data with NHS Digital for this purpose under the Health and Social Care Act 2012 (2012 Act). More information about this requirement is contained in the Data Provision Notice issued by NHS Digital to GP practices.

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NHS Digital has various powers to share personal data   
which are explained below under ‘Who we share your   
personal data with’. Under GDPR our legal basis for   
collecting and analysing this data is Article 6(1) (c) -  
legal obligation. Our legal basis for collecting and   
analysing personal data relating to health will be Article   
9(2) (g) - substantial public interest, for the purposes of   
NHS Digital exercising its statutory functions under the   
COVID-19 Directions. Our legal basis for sharing   
personal data under GDPR will depend on the   
organisation we are sharing the data with and their   
purposes for using the data. This will include:

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Article 6(1)(c) - legal obligation, for example where the NHS Digital COPI Notice applies

Article 6(1)(d) - vital interests, for example where it is necessary to protect your or other patients’ vital interests Article 6(1)(e) - public task, for example where we are sharing data with another public authority for the   
purposes of them exercising their statutory or   
governmental functions

Article 6(1)(f) - legitimate interests, for example where we are sharing information with a research organisation to carry out vital coronavirus research Our legal basis for sharing personal data under GDPR relating to health

will include:

Article 9(2)(g) - substantial public interest, for the purposes of NHS Digital exercising its statutory

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functions or for other organisations exercising their governmental or statutory functions

 Article 9(2)(h) - health or social care purposes   
 Article 9(2)(I) - public health purposes   
 Article 9(2) (j) - scientific research or statistical   
 purposes.

For Further information please visit

[https://digital.nhs.uk/coronavirus](https://digital.nhs.uk/coronavirus/)

TEXT AND VIDEO MESSAGING

As mentioned above, during this period of emergency   
we may offer you a consultation via telephone or   
videoconferencing. By accepting the invitation and   
entering the consultation you are consenting to this.   
Your personal/confidential patient information will be   
safeguarded in the same way it would with any other   
consultation.

Because we are obliged to protect any confidential   
information, we hold about you and we take this very   
seriously, it is imperative that you let us know   
immediately if you change any of your contact details.

We may contact you using SMS texting to your mobile   
phone in the event that we need to notify you about   
appointments and other services that we provide to you

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involving your direct care, therefore you must ensure that we have your up-to-date details. This is to ensure we are actually contacting you and not another person that you may not want us too like your parents.

CHANGES TO THIS SUPPLMENTARY PRIVACY NOTICE

\*We regularly review and update our Privacy Notice. This

Privacy Notice was last updated on 29/11/2023

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